SpinnerTech

Exchange Services

Simple, Convenient and Cost-Effective

With our hosted exchange email, you have one-on-one support 24 hours a day at a fraction of the cost. Enjoy email, calendars, task lists, contacts and more through Microsoft Outlook. We guarantee 99.8% uptime, so your service is uninterrupted and available all the time.

For a low monthly fee, even the smallest businesses can benefit from our exclusive Exchange packages. Enjoy all the conveniences of email and supported features no matter where you are.

Comprehensive Protection

- Mobile Access
- Shared Notes
- Shared Calendars
- Shared Tasks Lists
- Shared Contacts
- Outlook Web Access

![SpinnerTech logo]

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> You can rest easy that your core communication platform is available when you need it.

Design

We review any current Exchange environment including Windows servers, network, and SMTP architectures and take note of any potential issues. For example, storage capacity is a common point of contention, so we focus on current and future demand to ensure you have headroom to grow. As part of our planning, we gather information about existing usage, retention and metrics. We also plan for archival of any current e-mail installation that needs to be migrated to a new environment.

Implementation

Once our consultants match your business requirements to the capabilities of Exchange, implementation on our servers is easy. The logical and physical architectures are referenced (and modified to your spec, if necessary) as part of

installation. Trust that our Exchange services are up-to-date with all updates and service packs. When it's up, we'll run it through its paces to ensure it operates as designed and adjust where required so you can rest easy that your core communication platform is available when you need it.

Maintenance & Support

With our proactive health-check program, we don't worry about having to react to outages. We abolished the hero worship that comes with engineers saving the day when an unmanaged exception occurs. Instead we reward out people for uptime. In fact, we are fanatical about it and pride ourselves on years, not days, without an outage. We are successful because we constantly watch and gather statistics about the messaging environment's operations, infrastructure, performance, routing, and security. Our detection, investigation and measures provide the intelligence we need to keep your system healthy and secure, now and in the future.